Iowa Auto Recyclers

Recyclers News Press

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Routing Slip

- Owner(s)
- Manager(s) Safety Supervisor
- Environmental Mgr
- Stormwater Mgr
- Bookkeeper



Swift's Trail End **Auto Salvage** Des Moines, Iowa Iowa Auto Recyclers **BIG EQUIPMENT SHOW** September 20-21, 2019

Summer Outing **BIG EQUIPMENT SHOW** Registration in Open www.iowaautomotiverecyclers.com/Events.html

What can be said about a third generation auto recycler? For one, that it isn't unique in the auto recycling industry! That family-run operations like Swift's Trail End Auto Salvage know the business and know the people.

The Swift family will graciously open their door to auto recycler from all over for the lowa big event this year. The annual Summer Outing will become

Continued on page 4...

Registration Form on Page 10

www.lowaAutomotiveRecyclers.com

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- **Car-Part Interchange Plus** Checkmate Part Listings display first on Car-Part.com for all Car-Part Interchange Plus parts. One click shows OE pricing and interchange from within Checkmate, Bidmate and Partmate.
- SmartVin Decodes VINs to interchange numbers to simplify buying and inventory
- Car-Part Exchange 4400 fully integrated recycled and aftermarket exchange yards available within Checkmate
- Free Recycler Roundtable groups Work with recyclers and Car-Part facilitators to optimize your operations
- Car-Part Gold The industry's leading Internet and mobile sales platform
- Recycler Mobile App Your business, parts, and logo



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Recyclers News Press

IAR IOWA AUTOMOTIVE RECYCLERS

Recyclers News

Press

The RECYCLERS NEWS PRESS is published six times per year for the lowa Automotive Recyclers. None of the material in this publication necessarily reflects the opinion of IAR, its officers, director, staff members or advertisers. Statements of fact and opinion are the responsibility of the author.

IAR Members are encouraged to submit material for publication in the Recyclers News Press. Content may be edited for length with the author's permission.

Deadline for submission is the 20th of the month prior to publication. Send content to Sue Schauls at <u>Schauls3@mchsi.com</u> with a full color graphic when possible.

Executive Director

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> Tom Snyder Snyder's Auto Body Phone: 712-542-5316 snyder@iowatelecom.net

www.lowaAutomotiveRecyclers.com

SUE SPEAKING From desk of the Executive Director

Members of IAR

Ace Auto Recyclers Iowa City, IA <u>www.AceAutoRecyclers.com</u>

Action Auto Parts Marshalltown, IA <u>www.action-auto-parts.com</u>

Aikey Auto Salvage Cedar Falls, IA <u>www.AikeyAutoSalvage.com</u>

Airline Auto Parts Waterloo, IA www.airlineautopartsinc.com

B & B Salvage Sioux Center, IA www.BandBSalvage.net

Chase Auto Parts Company, Inc Waterloo, IA <u>www.sunline-chase.com</u>

Don's Auto & Truck Salvage Des Moines, IA www.DonsAutoTruck.com

Grab & Go Auto Salvage, LLC Spencer, IA <u>www.grabandgosalvage.com</u>

High Country Auto Cherokee, IA

Hogeland Auto Plaza & Salvage Marshalltown, IA <u>www.hogelandautoplaza.com</u>

Hulett & Son Auto Salvage Creston, IA

The Iron Mine Waukon, IA the big equipment show at Swift's Trail End Auto Recycling on September 20-21, 2019. This year the program will showcase new products and equipment. Equipment will be on display both Friday and Saturday at the yard.

In this larger than life event, one man stands a head above the rest when it comes to engaging people in the auto recycling business in meaningful conversations about *THE BUSINESS OF AUTO RECYCLING!* That man is, of course, **our own Mike Swift**, past President of the Iowa Automotive Recyclers and past President of the international Automotive Recycling Association. And champion of the little guy. Mike and the entire Swift family will host the BIG EQUIPMENT SHOW as the Iowa Summer Outing this year. The idea of a big equipment show had been floating around for several years when Mike volunteered to host the show at the Swift family facility.

In addition to the big equipment viewing opportunity the show will also host a hands-on learning lab or TECHNOLOGY LABORATORY for software training and previews.

But perhaps the most near and dear to Mike's heart is the intention to create an environment where auto recyclers can come together and have those hard discussion as a large group. The sort of discussion that must be done in person and that often leads to those break throughs in cooperation that have been the foundation of the Iowa Auto Recyclers as far back as when John C Vander Haag was at the helm. But Mike is also one to give credit where credit is due and has often said that he really wants the event to be about SELLING MORE PARTS.

Mike tells the story about the rise to the Presidency of our current leader Eric Piper, from Spilman's Auto Parts in Bloomfield, when Eric was a fairly new face on the Board. As usual the Board of Directors often deals with tedious and mundane issues of running the association when Eric

pointedly asked

"When are we going to talk about selling more used auto parts?"





Bob Schoof, General Manager 1041 Sheffield Avenue Waterloo, IA 50702 319-234-2445 • 800-728-2568 Fax: 319-234-1977 Email: chase@qwestoffice.net

SUE SPEAKING From desk of the Executive Director

And Mike was quick to speak up and say "He gets it!"

So under that leadership and with the recruitment of Pat Rooff from Pat's Auto Salvage in Waterloo, Vice President as another voice of reason (*incidentally Pat had been sought after for many years!*) along with those rare gems that stick with their volunteer work on the Board of Directors, the **Iowa Auto Recyclers emerged as an organization focused on selling more used auto parts.**

Current Board members include Eric Piper-President, Pat Rooff– Vice president, Joel McCaw– Treasurer, Jeff Smid-Secretary, Andy Wilken, Jodi Kunde, Eric Piper, Tom Quandt, Tom Snyder, Jordan Barkow, Mike Garvin, Mike Swift, Dave Hesmer, Jeremy Brevard, Dereck VanDer-Brink, Mark Kaczor, and Ermin Alagic. Refer to page 2 for contact information. Better yet, **be sure to thank these fine volunteers for their dedication when you see them at the Summer Outing.**

One such initiative includes the creation of a website for all members BuyUsedAutoParts.com

While much work remains to be done on leveraging the website to point parts buyers to the lowa suppliers, much work has already been accomplished. The funding for the launch of advertisement using targeted popup ads for cell phone users, social media platforms and campus targets will be funded by the group effort through the Hotlines supported program.

Mike's vision for being the host of this year's event includes bringing auto recyclers together for conversations, brainstorming and planning to stay focused on the goal of selling more used auto parts. Mike will be moderating a roundtable discussion at the event. Bring your ideas, complaints, struggles and success stories to this group session and really help be a part of the success of the association, the convention and the industry as a whole.

You can also bombard either Mike or Sue with these ideas and concerns before the event via email. Mike loves to receive lots of emails! Afterall fair is fair...

Email Mike Swift at <u>mike@swiftstrailsend.com</u> or Email Sue at <u>Sue.Schauls@gmail.com</u>

Thanks for listening, Sue Schauls

Members of IAR

Jeff Smid Auto, Inc. Davenport, IA <u>www.JeffSmidAuto.com</u>

Jerry Carney & Sons Ames, IA www.CarneyAutoParts.com

John's Auto Aplington, IA www.aplingtonautobodyshop.com

> KAR Parts, LLC Garner, IA <u>https://garnerkarparts.com</u>

King Automotive Salvage Center Cedar Falls, IA <u>http://kingsalvage.com</u>

Lambirth Enterprises, Inc. Bussey, IA Lambirthtruckspartsandtowing.com

> Lems Auto Recyclers, Inc. Doon, IA <u>www.LemsAuto.com</u>

Leon Recycling & Auto Parts, LLC Leon, IA <u>www.LeonAutoParts.com</u>

> Lyle's Auto Salvage Oto, IA

McChesney Auto Somers, IA <u>www.mcchesneyauto.com</u>

Midwest Auto Parts, Inc. Waterloo, IA www.mw-autoparts.com

> Monson Salvage, Inc. Lone Rock, IA

North End Auto Wrecking Dubuque, IA www.NorthendWrecking.com

Nugent Auto Sales & Salvage, Inc. Maquoketa, IA <u>www.NugentAutos.com</u>

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Iowa Automotive Recyclers Board of Directors Meeting

June 18, 2019—Conference Call

Members of IAR

Osage Auto Salvage Osage, IA http://osageautosalvage.com

Pat's Auto Salvage, LLC Waterloo, IA www.patsautosalvage.com

Piper's Auto Salvage Bloomfield, IA <u>www.PiperAutoParts.com</u>

Preferred Auto Sales, Inc. Lockridge, IA www.preferredautosales.net

Quandt Auto Salvage, Inc Carroll, IA <u>www.QuandtAutoSalvage.com</u>

Sam's Riverside Auto & Truck Parts Des Moines, IA <u>www.SamsRiverSide.com</u>

Sandhill Auto Salvage Tama, IA www.sandhillautosalvage.com

Smith Auto Parts & Sales, Inc. Fairfield, IA www.SmithAutoParts.com

Snyder's Auto Body Clarinda, IA <u>www.snyders-autobody.com</u>

Spilman Auto Parts, Inc Bloomfield, IA www.SpilmanAuto.com

Sun Line Inc. Cedar Rapids, IA www.sunline-chase.com

Swift's Trails End Auto Recycling Des Moines, IA www.TrailsEndAuto.com Members: Eric Piper, Pat Rooff, Joel McCaw, Jeff Smid, Jodi Kunde, Eric Piper, Jordan Barkow, Mike Garvin, Mike Swift, and Sue Schauls.

Called to Order at 5:17pm, Roll Call, Anti-trust reminder by President Eric Piper

Approved Meeting Notes from May 1, 2019 distributed on 6/13/2019. Jordan moved to approve notes, Mike Garvin second. Motion carried.

Old business.

Summer Outing Planning will continue in earnest with vendor registrations and outreach. Large equipment vendors should be registered by July 31st so we can plan the layout at Swift's Trails End Auto Salvage. Board members should make hotel reservations ASAP to secure rooms. The goal is to get 90% of the hotel filled early so that no other guest will be booked at the venue. Postcards will go out soon.

Each Board member will be asked to call five direct members to encourage them to attend the Summer Outing with employees this year. The hotel costs are very low and the opportunity for staff to receive one-on-one training at the technology lab is a huge benefit. Networking face-to-face is also important to strengthen yard-to-yard sales.



Iowa Automotive Recyclers Board of Directors Meeting June 18, 2019—Conference Call

Sue will donate a signed and numbered Maynard Reece print that will be framed and raffled off with the winning ticket being pulled at the Summer Outing.

Misc. follow-up items will be prioritized, assigned, and a deadline for completion will be set, addressing one item per conference call or during committee meetings pe the list distributed from the summary of last year's conference call notes. The items from this call was to focus on setting up periodic webinars and providing email outreach to members' employees as well as owners. Employees will be given an opportunity to OPT-IN to email notices based on their duties.

New Business.

Legislative – IAR will set up a meeting with ICRA to discuss their salvage threshold bill that was defeated last session.

ARA Convention – Who is going to Charlotte? Registration for the annual ARA convention is open. Sue encourages anyone that has not attended to consider it this year as the schedule is reduced so just a weekend trip could provide huge opportunity for training sessions and networking.

Website – Our website platform has announced an upgrade so <u>www.lowaAutomotiveRecyclers.com</u> will undergo some changes. Please provide any suggestions or ideas to Sue during the process. The website will likely be similar to <u>www.BuyUsedAutoParts.com</u> which sparked a lively discussion about 3rd party brokers and how we can market to that buying group. It was decided that 3rd party brokers and selling more used auto parts will bet he roundtable topics at the Summer Outing.

Jordan moved to adjourn Jodi second motion carried at 6:37 pm. Regularly scheduled meetings will be moved to 2nd Tuesday of the month due to scheduling conflicts over the summer months.

Respectfully submitted,

Jeff Smíd

Jeff Smid, Secretary



Email: search@lemsauto.com Website: www.lemsauto.com Doon, Iowa 51235 Phone: (712) 726-3202 Fax No: (712) 726-3506

Members of IAR

Tourniers Recycling Inc Independence, IA www.tourniersrecycling.com

Van Gorp Used Cars, Inc. Oskaloosa, IA www.VanGorpIA.com

Van Horn Auto Parts. Inc. Mason City, IA www.VanHornAutoParts.com

> Vander Haag's, Inc. Spencer, IA www.VanderHaags.com

> Vander Haag's, Inc. Council Bluffs, IA www.VanderHaags.com

> Vander Haag's, Inc. Des Moines, IA www.VanderHaags.com

> Vander Haag's, Inc. Kansas City, MO, www.VanderHaags.com

> Vander Haag's, Inc. Sioux Falls, SD www.VanderHaags.com

> Vander Haag's, Inc. Winamac, In <u>www.VanderHaags.com</u>

Walker Auto Salvage Waverly, IA www.WalkersAuto.com

Waterloo Auto Parts Waterloo, IA www.WaterlooAutoParts.com

West Edge Auto Salvage Independence, IA www.westedgeautosalvage.com

Iowa Automotive Recyclers Board of Directors Meeting July 9, 2019–Conference Call

Members of IAR

Wilken Auto Salvage Britt Britt, IA www.wilkenandsons.com

Wilken Auto Salvage IA Falls Iowa Falls, IA www.wilkenandsons.com

Wilken Auto Salvage Nashua Nashua, IA www.wilkenandsons.com

Yaw Auto Salvage Des Moines, IA <u>www.yawssalvage.com</u> Members: Eric Piper, Joel McCaw, Jeff Smid, Eric Piper, Jordan Barkow, Mike Garvin, Mike Swift, Dave Hesmer, Dereck VanDerBrink, and Sue Schauls.

Call to Order at 5:18 pm, Roll Call, Anti-trust reminder by Sue Schauls

Billing discussion. There was a discussion on the overdue membership dues. Members not in good standing are not included in the Who's Who Member Directory. Dues should be paid by February 1st.

Review/Approve Meeting Notes from June 18, 2019 distributed on 7/1/2019. Jodi moved to approve, Joel second. Motion carried.

Old business

Summer Outing Planning – Registration & Hotel Reservations. Need to ask for room in the Iowa Auto Recyclers BLOCK OF ROOMS otherwise the hotel will appear to sold out. Call the hotel directly.

Save the Date - Postcards went out. Registration is open.





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Waterloo Auto Parts has been providing quality used, new and rebuilt parts for our customers since 1980. Our company motto "We'llTrack It Down" holds strong in everything we do. We make every effort to find your part, no matter how small. We are able to locate used and new auto and truck parts at a reasonable price. We pride ourselves on quality, on-time delivery and customer service for every customer every time.

WATERLOOAUTOPARTS.COM

Vendor registration is now priority. We need to lock in the software vendors for the technology laboratory since there is limited space.

Promotional items are being considered for distribution at the Summer Outing as well as the opportunity to use the material for promoting used auto parts in general. If we order bags we can also order some of the promotional material for the IAR trade show booth to save on set up costs.

Bumper stickers with both BUYUSEDAU-TOPARTS.com and I Heart Used Auto Parts will be ordered. Clear stickers are preferred. Lanyards, bags, pens, koozies, and T-shirts will be considered. T-shirt graphic will need to be designed and finalized so that order can be made by August 15. (Need a higher resolution drawing of a crusher).

We also need to buy ear plugs for the Vander Haag tour.

Legislative Meeting with ICRA – August 15th in Riverside, Iowa 9:00 am Riverside Casino and Golf Resort—with Iowa Collision Repair Association, Iowa Independent Auto Dealers Association. Meeting held prior to ICRA annual Golf Outing.

Iowa Automotive Recyclers Board of Directors Meeting July 9, 2019—Conference Call

Follow through items

Hotlines payment to IAR will begin once the members using Hotlines on the free trial period begin to pay subscription to Hotlines. The trial period will end on July 31st. Members should contact Hotlines to set up automatic billing from bank account or credit card or

plan to have account suspended at the end of the trial period.

New Business

Items from the floor – the need to market used auto parts to the public or consumer base is they best way to promote the industry.

Meeting adjourned 7:26 pm – freeform discussion followed.

Set next meeting – 2nd TUESDAY of the MONTH

August 13, 2019 – Conference call 5:15pm September 10, 2019 – Conference call 5:15pm September 20, 2019 – Summer Outing Des Moines

Respectfully submitted,

leff Smid

Jeff Smid, Secretary



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Iowa BIG Equipment Show September 20-21, 2019 Swift's Trails End Auto Recycling

Baymont by Wyndam Des Moines North



www.lowaAutomotiveRecyclers.com To register Only \$99 per Member Big Equipment Show Exhibitor Space \$500 Technology Lab Spot \$500 (*limited space*!)

Registration Email to: IowaAutoRecyclers@gmail.com Send Check to: Iowa Auto Recyclers, 2214 Regal Ave, Waterloo, IA 50702

Company Name:	
Contact Person:	
Additional Attendee Name(s):	
Address:	
City, State & Zip:	
Phone:Websi	te:
Email:	
Member Registration	\$99 per yard
Non-Member Registration	\$99 per person
Big Equipment Show Exhibitor	\$500
Technology Lab Trainer	\$500
Event Sponsorship with signage	\$
Total Enclosed or 🛛 Invoice	\$
Credit Card #	cxpirecsc
Name on credit card	Zip

Big Equipment Show AGENDA September 20-21, 2019

Friday AGENDA

September 20, 2019

Noon-6:00 pm – Equipment & Training Room Set up

4:00-6:00 pm Registration at Baymont Inn 6:00-8:00 pm Registration at Swift's Trails End Auto Recycling 5:00-6:00 pm Member Meeting Roundtable at Swift's Trails End Auto Recycling Dinner Sponsored by CoPart Dinner Sponsored by CoPart Dinner Sponsored Legend Smelting Dinner Sponsored by Insure Central Iowa, Mark DuBay

6:00-9:00 pm **Big Equipment Show** Swift's Trails End Auto Recycling Sponsored by the Swift family

Saturday AGENDA

September 21, 2019

7:00-10:00 am Registration at Baymont Inn

9:00 – Noon TECHnology LAB

Software training stations and demonstrations at Baymont Inn Conference Room

Noon – 3:00 pm LUNCH at Vander Haag's Des Moines Location with DYNO DEMO

4:00 pm – Midnight BIG EQUIPMENT SHOW at **Swift's trails End Auto Recycling** Equipment demonstrations and trade show booths

5:00 pm Dinner & Drinks

Dinner Sponsored by **CoPart** Dinner Sponsored **Legend Smelting** Dinner Sponsored by **Insure Central Iowa**, Mark DuBay

5:30-6:30 pm Member Meeting Roundtable 3rd Party Brokers Discussion

6:30 pm Scholarship Auction

9:00 Dancing & Band til the cows come home!

Registration is OPEN http://www.iowaautomotiverecyclers.com/Events.html



Get More From Your Conference Swift's Trail End Auto Recycling—Des Moines, Iowa September 20-21, 2019

Every annual conference experiences change. The lowa Automotive Recyclers SUMMER OUTING is no different.

In fact, the Board of Directors at the Iowa Auto Recyclers often go out of the way to keep the show fresh each year. Last year we jam packed the agenda with training opportunities from speaker sessions. This year the big equipment and technology show will take center stage. An annual convention should experience some change if it intends to be a healthy and growing conference!

Another highlight to the change is the late summer timeframe. That allows members and other recyclers to attend when they have previously had conflicts due to the early summer timeslot we've preferred that last ten years.

This years' event will be held at Swift's Trails End Auto Salvage in Des Moines on September 20-21, 2019.

Conference Expectation is Shifting

Much has been written about the Millennials' and their different consumer behavior. Some have even speculated that conference benefits can be gained in online forums or through social media connections. No one doubts that social media has changed the information gathering process but an unexpected shift toward in person networking and learning has lead convention attendance in new directions.

The Opportunity To Gain Is Greater Than The Chance To Lose

Every time we face a societal change, we face the possibility to gain or lose. The increase in fandom events, like ComiCon, have conditioned younger professional to embrace the convention atmosphere as an opportunity to gain more than to lose by staying home (and thus missing out).

Conference that adapt by clinging to their mission versus those that cling to their models add value to attendees. Consider the first automobile and the

Add Value for Attendees

attendees. Consider the first automobile and the horse and buggy. The mission was faster and more comfortable transportation. The model was a horse and buggy that had to adapt with the invention of the car. Different formats and focuses year over year help attendee to gain more each year they attend.

Conferences That Adapt Continue to

Con-ven-tion

A convention, in the sense of a meeting, is a gathering of individuals who meet at an arranged place and time in order to discuss or engage in some common interest.

Conventions customarily are viewed as opportunities for people to share and enrich their knowledge about a particular field or interest, network with others and experience some of the top features of technology in their industry.

The Face-to-Face Conference Is Here To Stay

Read some blogger posts and comments and you'd think that we should give up on conferences. This is naïve. Sure some attendees will leave. Yet the face to face conference will continue. However, the successful conferences will shift and look different than they have in the past. People will always gather to do more than they could on their own. STRENGTH IN NUMBERS! There is a reason that has been part of the Iowa Auto

Recycler mantra for over 60 years.

Active Attendee Participation Experiences Is King

Attendees attend conferences that create experiences where they can participate, interact and engage. Audiences are looking for physical and mental engagement over passive consumption. This is an exciting shift and industry professionals seek out experiences that foster engagement. Attendees prefer active participation to passive consumption. They want to talk and share with others. They want to bring their questions, their doubts, their fears, their experience and their successes to the table.

Get More From Your Conference Swift's Trail End Auto Recycling—Des Moines, Iowa September 20-21, 2019

Hospitality Builds Authentic Community

Conference that focus on creating spaces that create a comfortable "third" place that is conducive to relationship building are the most beneficial environment. As Starbucks CEO Howard Schultz says, a third place is a place that fosters human connections like coffee shops. The medium is the message and conferences will intentionally build comfortable spaces for mingling, deal making, connecting, conversations and reflections.

Conferences intentionally schedule time for befriending; the opposite of speed networking. Relationships don't just happen. Just because people are meeting in the same location doesn't mean relationship are developing. They take deliberate facilitation based on common ground. We have diluted networking into the illusion of companionship without the demands of relationships. Genuine, fully engaged, face to face time

is what really counts and conferences build befriending experiences by gathering like-minded people together.

Conferences Facilitate Fearless Conversations About Delicate and Controversial Topics

Attendees want to discuss, deliberate and contemplate delicate, controversial real-world topics. Attending a conference provides a safe space to develop strategic conversations that matter. When an industry is experience pressure and change that threatens the very existence then people from within that industry must gather together and address those threats, the solutions and unity to survive in this or any business climate presented.



AUTOMOTIVE RECYCLERS ASSOCIATION

October 10-12, 2019 Charlotte Convention Center - Charlotte, NC

76th Annual Convention & Exposition

offers one-of-a-kind opportunities to learn about new products and services, experience outstanding educational sessions, network with colleagues and enjoy the best of Charlotte, NC!



WHO SHOULD ATTEND: Owners, Managers, Sales, Production, and Technology, as well as Self-Service and International, ALL benefit from a special **Learning Track** full of ideas and tools.

For more details, visit www.a-r-a.org. To exhibit, contact Kim Glasscock at (615) 223-6656 or kim@a-r-a.org.

How to ID Your Cybersecurity Risks Tools to Use to Get Started on Prevention

According to a 2018 IBM-sponsored <u>study by the</u> <u>Ponemon Institute</u>, the global average for a data breach is \$3.86 million. That breaks down to almost \$150 per stolen record. If you're a small or mediumsized manufacturer, you may not think statistics like these apply to you. But out of 17 industries represented in the report, the most impacted sectors were financial, service, and wait for it — *manufacturing*.

Because manufacturers often put fewer resources into information security, they're a popular target for cyber criminals. And it only takes one cyber attack to devastate a smaller manufacturer's entire operational system. Networked machinery, suppliers, distributors, or even customers could all be hacked via one computer/device in a manufacturing facility. Other risks include:

- Loss of info critical to running your business
- Negative impact on customer confidence
- Regulatory fines and resulting legal fees
- Decreased or stopped productivity.

DOING BUSINESS WITH INSURANCE ADJUSTERS?

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Fortunately, you can learn to protect your operations with the help of the National Institute of Standards and Technology (NIST), which has developed a five-step framework for cybersecurity that can be implemented by a business of any size. Available online, the <u>NIST Cybersecurity Framework</u> can be further explained by the experts at CIRAS, your local representative of the <u>MEP National Network</u>, the go-to experts for advancing U.S. manufacturing.

Ready to take your first step toward data security? The process begins by identifying your risks.

Control Who Has Access to Your Information

Make a list of employees with computer access and include all of your business accounts, the type of access (physical or passwords), and physically secure all laptops and mobile devices when not in use.

Have your employees use a privacy screen or position the computer's screen so people walking by cannot see the information on display and have them set the screen lock to activate when the computer is not in use.

Do not allow physical access to computers or systems by unauthorized personnel, such as:

- Cleaning crews or maintenance personnel
- Unsupervised computer or network repair personnel working on systems or devices
- Unrecognized individuals that walk into your office or shop floor without being questioned by an employee

It only takes seconds for a criminal to access an unlocked machine. Don't make it easy for them to steal your sensitive information.

Conduct Background & Security Checks for All Employees

Background checks are essential to identifying your cybersecurity risks. Full nationwide searches should be conducted for all prospective employees or others who will have access to your computers and company's systems and equipment.

How to ID Your Cybersecurity Risks Tools to Use to Get Started on Prevention

These checks should include:

- Criminal background checks
- Sexual offender checks
- Credit checks, if possible (some U.S. states limit the use of <u>credit checks</u>)
- References to verify dates worked for previous employers
- Education and degree verification

You may also consider conducting a background check on yourself, which can quickly alert you if you have unknowingly become the victim of identity theft.

Require Individual User Accounts for Each Employee

If you experience data loss or unauthorized data manipulation, it can be difficult to investigate without individual accounts for each user. Set up a separate account for each employee and contractor that needs access. Require them to use strong, unique passwords for each account.

Limit the number of employees who have administrative access, especially if it isn't required for them to perform their daily job duties. Consider guest accounts with only Internet access for visitors or customers at your facility.

Create Cybersecurity Policies & Procedures

While creating your first cybersecurity policy may seem like a daunting task, there are plenty of easy-tofollow tips from the <u>MEP National Network</u> that can help you get started. You may also want to consult with a legal professional familiar with cyber law to review your policies to make sure you're complying with local laws and regulations.

Your new cybersecurity policy should include:

- Your expectations from your employees for protecting company information
- Essential resources that need to be protected and how you expect your employees to protect that information
- A signed agreement from each employee to confirm they've read the policy and understand it.

Keep the signed agreement in each employee's HR file. Review the policy at least once a year and make updates when you make any changes to your company's technology. You can then use your cybersecurity policy to train your new employees on their information security responsibilities and set acceptable practices for all your business operations.

Now that you've learned how to identify your risks and assess your resources, it's time to think about protecting them. In part two of our five-part "Cybersecurity for Manufacturers" series from the <u>MEP National Network</u>, we will walk through the key steps to protect your valuable data and information from cyber threats. Access the articles online.

This article originally was published in <u>IndustryWeek</u> on behalf of the MEP National Network. For more information about cybersecurity assistance in Iowa, please contact CIRAS program manager Shankar Srinivasan at <u>srigshan@iastate.edu</u>.



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Let's Talk Recalls . . .

RAS Offers Help in Airbag Removal "Labor on Steroids"

Associate Members of IAR

Alter Metal Recycling Des Moines, IA <u>www.altertrading.com</u>

Auto Data Direct, Inc. Tallahassee, FL <u>www.add123.com</u>

Bank Iowa Insurance LLC Waterloo, IA www.bankiowainsurance.com

Car-Part.com Ft Wright, KY <u>www.car-part.com</u>

Casualty Adjuster's Guide of Iowa/Nebraska Waseca, MN <u>www.cagworld.com</u>

DeVries Equipment Ankeny, IA

EZ Crusher Annandale, MN <u>www.EZCrusher.com</u>

Holiday Wrecker Service, Inc. Tiffin, IA <u>www.holidaywreckerandcrane.com</u>

Hollander Plymouth, MN <u>www.HollanderParts.com</u>

IIADA Panora, IA <u>www.iowaiada.com</u>

Junk Car Medics Rochester, NY <u>www.junkcarmedics.com</u>

Legend Smelting & Recycling Joliet, IL <u>www.LegendSmelting.com</u> During our travels, we are constantly hearing the same mantra "It's hard to attract and retain good employees." This shortage of labor not only affects larger recyclers, but also the Mom & Pop operations.

An article, published in the <u>Harvard Business Review in 2012</u> and written by David Williams and Mary Michelle Scott provides five ways to retain employees forever. These five strategies are paraphrased below:

- Responsibility Employees thrive in environments where they are given responsibility, and we would add, accountability. Hire from within for positions and offer generous promotions at appropriate times.
- Respect Employees may forget what you said but they won't forget how you made them feel. If you are an Owner who speaks and acts disrespectfully to employees, you are only causing a greater rift in your workforce. Disrespected employees will soon search for another position at a company where their voice and work are respected and valued.
- Revenue-sharing or Incentive Pay Sharing revenue and having incentives based on performance can inspire employees to be competitive and work harder within the company. Who has ever refused extra pay?
- Reward Rewarding employees can be done in a variety of ways. Cookouts, lunches, logo clothing, trade shows, and recognition for performance or certifications are just the tip of the iceberg. You never know what emotional needs each employee has but if you are generous with monetary rewards, the company will benefit.
- Relaxation Time Though there are some employees who will abuse any time off program, it is a misconception that employees taking time off will cause business owners to lose control. Employees earn their benefits and owners lose respect when questioning loyalty and begrudgingly responding to time off requests.

HOW CAN RAS HELP WITH THE LABOR SHORTAGE FOR AIRBAG REMOVAL? **Labor on Steroids**

RAS has built a squad of Independent Suppliers for the RAS Airbag Recovery Program. They currently supply the labor at Auto Recycling Facilities across the US and Canada. They are not employees of RAS but utilize our Mobile App to remove and process airbags from your business. It is Labor on STEROIDS. No Training. No Supervision. No Payroll. They are Quick! They are Eager! They work on a margin worked out between you and them.

Call Paul the Recall Guy at 401-458-9080 or email pdadamo@coresupply.com for more information.

Important Information on Airbag Disposal Rules EPA "Safe Management of Recalled Airbags"

In an effort to further educate and clarify the U.S. government's new regulations regarding the disposal of airbags, ARA and its outside counsel have reviewed some of the applicable regulations. Keeping in mind the information provided below should not be considered specific legal advice to any entity, the following may be useful in your decision-making process with regard to airbag disposal and navigating the regulatory framework with your attorney:

"Certain recent changes to the regulatory environment relating to airbag disposal have raised new questions within the automotive recycling community."

EPA held two webinars about this interim final rule on November 30, 2018 and December 6, 2018. Find out more, check out the presentation slides and listen to a recording of the November webinar go to this link: <u>https://clu-in.org/conf/tio/</u><u>RecalledAirbags 112018/</u> and click on the VIEW ARCHIVE BUTTON.

The U.S. Environmental Protection Agency released its Interim Final Rule, "Safe Management of Recalled Airbags" <u>https://www.epa.gov/hw/interim-final-</u> <u>rule-safe-management-recalled-airbags</u> on November 30, 2018 which gives a conditional exemption from certain hazardous waste rules in certain cases relating to airbag disposal.

Please click here for the applicable EPA press release <u>https://www.epa.gov/newsreleases/epa-rule-will-aid-recall-defective-takata-airbag-inflators-protecting-public-and</u>.

Please be aware that improper disposal of airbags can violate state and federal laws and/or regulations and can put employees at risk if safety protocols are not followed properly.

By linking to third party sources, neither ARA nor its counsel are endorsing or recommending any particular course of action discussed therein. Before pursuing any disposal activity, please review federal and applicable state hazardous materials regulations and consult with an attorney and/or regulatory compliance specialist to determine the best course of action for your needs."

ARA has continued to research the issue and some vendors and resources that may assist with the proper disposal are listed below. ARA is not endorsing any vendor and you may want to search in your local area.

Waste Disposal Inc. <u>https://www.ewastedisposal.net/airbag-disposal/</u>

 Clean Water Environmental <u>http://cleanwaterenv.com/airbag-inflator-</u> recycling/

Lighting Resources LLC <u>https://ezontheearth.com/</u>

CleanLites Recycling <u>https://cleanlites.com/airbag-problems-continue-to-plague-auto-industry</u>

- Quest <u>https://www.questrmg.com/2016/07/11/4-reasons-recycle-airbags/</u>
- J.A. King <u>https://www.jaking.com/services/testing/airbag-disposal/</u>

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LKQ Corporation Chicago, IL www.LKQCorp.com

MCI Core/ACE St Louis, MO <u>www.mcicores.com</u>

Metro Salvage Pool Des Moines, IA www.metrosalvagepool.com

Nordstrom's Automotive, Inc. Garretson, SD www.nordstromsauto.com

> OverBuilt, Inc. Huron, SD <u>www.Overbuilt.com</u>

QRP Salvage Solutions Tomahawk, WI <u>www.qrp1source.com</u> & <u>www.QRPVMS.com</u>

Recyclers Power Source Spirit Lake, IA recyclerspowersource.com

> SAV Transportation Coon Rapids, MN <u>www.savtrans.com</u>

Shine Bros. Corp. Spencer, IA <u>www.shinebros.com</u>

Sioux City Compressed Steel Sioux City, IA www.CompressedSteel.com

> The Locator Magazine Whiting, IA www.PartsLocator.com

United Catalyst Corp Greenville, SC UnitedCatalystCorporation.com

> U.S.Powertrain Spirit Lake, IA <u>www.uspowertrain.com</u>

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Industry News

from the Automotive Recyclers Association

AUTOMOTIVE RECYCLERS

Average Age of Light Vehicles ARA Joins Vehicle Data Coalitions **Continues to Rise**

The average age of light vehicles in operation (VIO) in the U.S. has risen to 11.8 years according to world analytics firm IHS Market. Over the past five years this growth has stabilized to approximately four percent growth per year. The combination of the previ-

ous recession and "better technology and overall vehicle quality improvements" has contributed to this VIO growth pattern. According to IHS, the increased age of cars provides a market opportunity for "a robust new business pipeline for the aftermar-

ket" for consumer repair options.

IHS studied regional data in this latest report and found that the oldest light vehicles are in the west, averaging 12.4 years while the northeast seemed to have the youngest vehicles averaging 10.9 years. Their aging rates are also different by region and by vehicle type. The study found that Vermont has the youngest VIO at just 9.9 years and Montana has the oldest average age at 16.6 years.

Ford to cut 7,000 white-collar jobs

In May 2019, US automaker Ford said it will eliminate 7,000 white-collar jobs by August as part of a global restructuring plan aimed at saving \$600 million a year.

ARA recently joined a U.S. as well as a sister global coalition that seek to establish standards for safeguarding the data rights of vehicle owners. The U.S. Vehicle Data Access Coalition and the Global Alliance on Vehicle Data Access (GAVDA) were created and supported by a diverse group of entities concerned with the proliferation of data generated by

new vehicle technologies and the question of who owns it. The coalitions promote that vehicle owners: "(1) retain the ability to securely access and control the data their vehicles (and equipment attached to their vehicles) generate, collect and store; (2) without artifi-

cial barriers that reduce consumer choice or competition; (3) in real-time through in-vehicles access; and, (4) without obtaining consent from an entity that does not own the vehicle."

The U.S. Coalition will seek to introduce legislation to protect the rights of vehicle owners.





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