Iowa Auto Recyclers



# **Recyclers News Press**

#### Inside this issue:

- From the cover 10 Recall Certification
  - 8 Airbag Handling Protocol
- Selling Airbags 10 on eBay
- Written Recall 12 **Policy Sample** 
  - Freight 14 Budgeting
    - ARA 18 Update



## Routing Slip

- Owner(s)
- Manager(s) Safety Supervisor
- Environmental Mgr
- Stormwater Mgr
- Bookkeeper



## Must be Certified Auto Recycler to sell airbags on eBay Motors

At the 2022 ARA Convention and Expo in Dallas, held September 2022, ARA and eBay Motors announced that all facilities selling airbags on the platform must be Certified Auto Recyclers.



Since that time ARA has seen an influx of new members who have been working through the process of becoming CAR and Recall Certified. Auto recycling facilities are working through the usual environmental, safety and licensing standards set forth in the Certified Auto Recyclers or CAR program plus the new Recall Certification requirements.

Guidance is available at the website for certification assistance found at https://aracertification.com/recalls

In addition to meeting all the Recall Certification standards, a certified facility must prepare a written Recall

Policy. A sample document is available for download on the guidance webpage.

Shipping staff must be certified within the last three years for HazMat shipping and dismantlers will need to sign the ARA Airbag Handling Protocol also found on the webpage. Facilities must meet Recall Certification 100% to be ready to sell airbags on eBay Motors.

Continued on page 10...

Airbag HazMat shipping training available via webinar. See Schedule on Page 6.

www.lowaAutomotiveRecyclers.com



# Car-Part Interchange +

and

## A Powerful Combination to Increase Your Sales

## Partmate's new \$martList feature suggests parts to inventory based on:

- Car-Part.com Demand Data
- Your demand data
- CPI+ (Car-Part Interchange Plus)
- CrashLink OEM Pricing
- Labor data

## SmartList is customizable for your operations!

Another innovative product by

For more info, contact your friendly Car-Part salesperson:

859-344-1925 · Products.Car-Part.com

#### **Recyclers News Press**

#### IAR IOWA AUTOMOTIVE RECYCLERS

Recyclers News

Press

The RECYCLERS NEWS PRESS is published six times per year for the lowa Automotive Recyclers. None of the material in this publication necessarily reflects the opinion of IAR, its officers, director, staff members or advertisers. Statements of fact and opinion are the responsibility of the author.

IAR Members are encouraged to submit material for publication in the Recyclers News Press. Content may be edited for length with the author's permission.

Deadline for submission is the 20th of the month prior to publication. Send content to Sue Schauls at Sue.Schauls@gmail.com with a full color graphic when possible.

#### **Executive Director**

Sue Schauls 204 Alta Vista Avenue Waterloo, Iowa 50703

Phone 319-290-7843 Sue.Schauls@gmail.com www.SueSchauls.com



### IAR's 2020-2022 Board of Directors

Jeremy Bevard, President Waterloo Auto Parts Phone: 319-234-5207 JeremyB@waterlooautoparts.com

Jeremy Heidemann Vice President Waterloo Auto Parts Phone: 319-234-5207 Jeremy@waterlooautoparts.com

Joel McCaw, Treasurer Ace Auto Recyclers Phone: 319-338-7828 parts@aceautorecyclers.com

Jeff Smid, Secretary Jeff Smid Auto, Inc. Phone: 563-386-8290 jeffsmid@yahoo.com

Pat Rooff Immediate Past President Pat's Auto Salvage Phone: 319-232-0704 patsmail@patsautosalvage.com

Jodi Kunde Special Funds Manager North End Auto Wrecking Phone: 563-556-0044 NorthEndWrecking@aol.com

Bart Dvorak Ace Auto Recyclers Phone: 319-338-7828 bartdvok@gmail.com

Jim Oldenburger Aikey Auto Salvage Phone: 319-266-4763 jimmy@aikeyautosalvage.com

#### Eric Piper Piper's Auto Salvage Phone: 800-247-9135 eric@piperautoparts.com

**Mike Garvin** Vander Haag's, Inc DSM Phone: 515-265-1451 <u>MikeG@VanderHaags.com</u>

Dereck VanDerBrink Lems Auto Recyclers, Inc. Phone: 712-726-320216 <u>dereck@lemsauto.com</u>

Mitzi Waterbury Sandhill Auto Salvage Phone: 641-484-2057 parts@sandhillautosalvage.com

Past President Participants Eric Piper Spilman Auto Parts, Inc Phone: 641-664-2463 eric@spilmanauto.com

#### Mike Swift

Swift's Trail End Auto Salvage Phone: 515-265-5696 Mike@TrailsEndAuto.com

David Hesmer Action Auto Parts Phone: 641-752-3395 david@action-auto-parts.com

> Tom Snyder Snyder's Auto Body Phone: 712-542-5316 snyder@iowatelecom.net

www.lowaAutomotiveRecyclers.com

## Iowa Automotive Recyclers Members & Board of Directors Meeting

September 27, 2022 — Conference call

#### Members of IAR

Ace Auto Recyclers Iowa City, IA <u>www.AceAutoRecyclers.com</u>

Action Auto Parts Marshalltown, IA <u>www.action-auto-parts.com</u>

Aikey Auto Salvage Cedar Falls, IA <u>www.AikeyAutoSalvage.com</u>

Airline Auto Parts Waterloo, IA <u>www.airlineautopartsinc.com</u>

B & B Salvage Sioux Center, IA www.BandBSalvage.net

Buck's U Pull It Mason City, IA <u>www.bucksupi.com</u>

Don's Auto & Truck Salvage Des Moines, IA <u>www.DonsAutoTruck.com</u>

Grab & Go Auto Salvage, LLC Spencer, IA <u>www.grabandgosalvage.com</u>

High Country Auto Cherokee, IA

Hogeland Auto Plaza & Salvage Marshalltown, IA <u>www.hogelandautoplaza.com</u>

Hulett & Son Auto Salvage Creston, IA

The Iron Mine Waukon, IA <u>https://the-iron-mine.business.site</u> President Jeremy Bevard, Call to Order at 5:21 pm.

Board of Director Members present: Jeremy Bevard, Joel McCaw, Jeff Smid, Pat Rooff, Jodi Kunde, Mike Swift, Mitzi Waterbury, Bart Dvorak, and Sue Schauls.

Approve minutes from previous meetings and Anti-trust statement reminder was read.

Hybrid Battery training will be held on October 12, 2022 at Hotel Julien Dubuque, Iowa. GlobalTech Environmental will offer a partial sponsorship and a speaker. Kyl Kelm will cover high voltage battery shipping and onsite storage specifications.



## Iowa Automotive Recyclers Members & Board of Directors Meeting

September 27, 2022 - Conference call

Lunch will be included in the training for \$25 per person. Participation certificates will be awarded to trainees.

Andy Latham Electric Vehicle training will also be scheduled for spring 2023.

ARA Conference Recap included the eBay Motors announcement that you must be ARA CAR Certified with recall Certification to list airbags on eBay effective immediately.

Legislative discussion included scheduling a Hill Day Event in 2023. Pat moved to adjourn, Bart second. Motion carried.

#### Meeting Schedule:

3<sup>rd</sup> Tuesday of the month at 5:15 pm for conference calls with quarterly face-to-face. Next Meeting: Oct 12 NOON - Face-to-face with Hybrid Battery Shipping training from GlobalTech.

> Respectfully submitted, Jeff Smid

> > Jeff Smid, Secretary

Electric and Hybrid Vehicle Battery Training for on-site Storage and Shipping October 12, 2022—Hotel Julien—Dubuque

In partnership with GlobalTech Environmental Corp., the Iowa Auto Recyclers will hold training specific to the on-site storage and packaging for shipment of High Voltage Vehicle batteries. That is the large format Lithium Ion and Nickel Metal Hydride batteries used in in electric and hybrid vehicles. The on-site storage and shipping of EV batteries is a growing concern in the automotive industry.

Website: www.lemsauto.com

GlobalTech an expert in managing this product and others as well as available as resources for recycling the batteries. Proper on-site storage is an important safety aspect of auto recycling



Phone: (712) 726-3202 Fax No: (712) 726-3506

#### Members of IAR

Jeff Smid Auto, Inc. Davenport, IA www.JeffSmidAuto.com

Jerry Carney & Sons Ames, IA www.CarneyAutoParts.com

John's Auto Aplington, IA www.aplingtonautobodyshop.com

King Automotive Salvage Center Waterloo, IA http://kingsalvage.com

Lambirth Enterprises, Inc. Bussev, IA Lambirthtruckspartsandtowing.com

> Lems Auto Recyclers, Inc. Doon. IA www.LemsAuto.com

Leon Recycling & Auto Parts, LLC Leon, IA www.LeonAutoParts.com

> Lyle's Auto Salvage Oto, IA

McChesney Auto Somers, IA www.mcchesneyauto.com

> Monson Salvage, Inc. Lone Rock, IA

North End Auto Wrecking Dubuque, IA www.NorthendWrecking.com

Nugent Auto Sales & Salvage, Inc. Maguoketa, IA www.NugentAutos.com

## Airbag HazMat Shipping Certification Training Schedule

#### Members of IAR

Osage Auto Salvage Osage, IA <u>http://osageautosalvage.com</u>

Pat's Auto Salvage, LLC Waterloo, IA <u>www.patsautosalvage.com</u>

Piper's Auto Salvage Bloomfield, IA <u>www.PiperAutoParts.com</u>

Preferred Auto Sales, Inc. Lockridge, IA www.preferredautosales.net

Quandt Auto Salvage, Inc Carroll, IA <u>www.QuandtAutoSalvage.com</u>

Sam's Riverside Auto & Truck Parts Des Moines, IA <u>www.SamsRiverSide.com</u>

Sandhill Auto Salvage Tama, IA www.sandhillautosalvage.com

Smith Auto Parts & Sales, Inc. Fairfield, IA www.SmithAutoParts.com

Snyder's Auto Body Clarinda, IA <u>www.snyders-autobody.com</u>

Spilman Auto Parts, Inc Bloomfield, IA www.SpilmanAuto.com

Sun Line Inc. Cedar Rapids, IA <u>www.sunline-chase.com</u>

Swift's Trails End Auto Recycling Des Moines, IA www.TrailsEndAuto.com Wednesday, December 28, 2022 at 10:00 am Central time. Wednesday, January 18, 2023 at 10:00 am Central time. Wednesday, January 25, 2023 at 10:00 am Central time.

RSVP to receive the printable training manual necessary for the class.

**Check those HazMat Shipping Certification records.** If your shipping staff has not been re-certified in the last 3 years, PLEASE ATTEND THIS TRAINING WEBINAR FOR AUTO RECYCLERS SHIPPING HAZ MAT *or hazardous material* such as non-deployed airbags, seatbelt pretensioners and/or Lithium Ion batteries from hybrid or electric vehicles.

Email Sue.Schauls@gmail.com to register.

## AIRBAG SHIPPING CERTIFICATION FOR AUTO RECYCLERS

#### Here is the webinar information:

Join FreeConference.com Meeting:

https://hello.freeconference.com/conf/call/5880801

One tap mobile: 712-832-8330,,5880801#

Dial-in using your phone: 712-832-8330

Access code: 5880801

**RSVP with the name of the trainees, their location and the business name**. The Study Guide and Test that will need to be printed for each student is attached. *Email <u>Sue Schauls@gmail.com</u> to register.* 



## Forklift Classroom Certification Training Schedule

Wednesday, December 28, 2022 at 1:00 pm Central time. Wednesday, January 18, 2023 at 1:00 pm Central time.

**Check those Forklift Operator Certification records.** If your staff has not been re-certified in the last 3 years, PLEASE ATTEND THIS TRAINING WEBINAR FOR AUTO RECYCLERS FORKLIFT TRAINING. *This classroom portion will need to be followed up with a skills test using the forklift at your facility.* 

**RSVP with the name of the trainees, their location and the business name**. The Study Guide and Test that will need to be printed for each student is attached. *Email <u>Sue Schauls@gmail.com</u> to register.* 

## FORKLIFT CLASSROOM TRAINING FOR AUTO RECYCLERS

#### Here is the webinar information:

Join FreeConference.com Meeting:

https:// hello.freeconference.com/ conf/call/5880801

One tap mobile: 712-832-8330,,5880801#

Dial-in using your phone: 712-832-8330

Access code: 5880801



"Fast & Courteous Service"

≝ 800-627-8788 ≥ 800-717-6505

> 10,515-265-5696 20,515-262-8860

www.trailsendauto.com www.swiftautosalvage.com



1720 East Washington Des Moines, Iowa 50316 Members of IAR

Tourniers Recycling Inc Independence, IA www.tourniersrecycling.com

> Vander Haag's, Inc. Spencer, IA <u>www.VanderHaags.com</u>

> Vander Haag's, Inc. Council Bluffs, IA www.VanderHaags.com

> Vander Haag's, Inc. Des Moines, IA <u>www.VanderHaags.com</u>

> Vander Haag's, Inc. Kansas City, MO, www.VanderHaags.com

> Vander Haag's, Inc. Sioux Falls, SD www.VanderHaags.com

> Vander Haag's, Inc. Winamac, In www.VanderHaags.com

Waterloo Auto Parts Waterloo, IA www.WaterlooAutoParts.com

West Edge Auto Salvage Independence, IA www.westedgeautosalvage.com

Wilken Auto Salvage Nashua Nashua, IA <u>www.wilkenandsons.com</u>

> Yaw Auto Salvage Des Moines, IA <u>www.yawssalvage.com</u>

## ARA Airbag Handling Protocol

#### Definition

These guidelines cover the use of Original Equipment Manufactured non-deployed airbags. OEM nondeployed airbags must be original equipment that have been removed from a donor vehicle and installed in another vehicle for which they are correct replacement parts. These guidelines do not include rebuilt, re-manufactured, or non-original equipment airbag or airbag system components. They do not include any airbag or airbag system component that has been disassembled, altered, repaired, or had any parts removed or replaced.

#### **Owner Notification**

If an OEM non-deployed airbag is to be installed by a third party, the vehicle owner must be made aware of the intended use of such air bag(s) prior to its installation. In repairing a vehicle, the use of OEM nondeployed airbags may save the consumer several hundred dollars and in some instances be the difference between the vehicle being declared a total loss rather than being repaired.

#### Air Bag Suitability

There should be no modifications to the OEM nondeployed airbag including finish and color. Refinishing an airbag such as painting the exterior cover to match the interior color of the vehicle may degrade the material thereby adversely affecting deployment or cause paint to flake off during deployment, which could cause severe injuries to the occupants.

Airbag system components that have suffered water damage must not be re-used. Airbag mod-

ules are sealed to repel moisture under normal vehicle operating conditions. However, airbag system components that have been submerged or suffered flood damage must not be reused. Long-term exposure to the elements may also cause water contamination.

#### **Applications**

The supplier must ensure that any OEM nondeployed airbag supplied is an exact interchange for the recipient vehicle. Fitment must be ensured through confirmation with published, recognized and approved interchange data. *Physical fit and similarity is not a guarantee of correct interchange.* 

#### **OEM Non-Deployed Air Bag Training**

OEM non-deployed airbags shall ensure that any staff member who is engaged in dismantling, handling, inspecting, storing or shipping of airbags complete a training course. Such training course must be meet the shipper certification rules set forth by the Department of Transportation (DOT) in 49CFR 171-173. Persons involved in shipping and transporting of airbags (both OEM non-deployed and OEM new) must follow procedures appropriate for the shipping consistent with DOT Regulations. Training must be repeated so that all HazMat employees have been certified or re-certified within the last three (3) years.

#### Documentation

Upon sale, each OEM non-deployed airbag must be accompanied by a supplier issued document including the following information:

Identification of the supplier of the unit.

• Identification of the airbag module cover color (and color code if available).

• Identification of the donor vehicle, including VIN, year, make and model.

Suppliers internal stock number or locator number.

• Indication of source of fitment information (i.e. Interchange manual/part number, OEM info, etc.).

#### Recalls

Prior to sale, the NHTSA complaint, defect, and recall database shall be searched to confirm that the OEM nondeployed airbag(s) are not the subject of investigation. If there is evidence of complaints, defects, and/or recalls, the airbag system shall be destroyed.

#### Storage

Once removed from the donor vehicle, airbag modules should be stored in a cool dry location with appropriate fire protection, stored cover side up and not stacked. OEM nondeployed airbags shall be protected from the elements both in the salvage vehicle and in storage facilities to avoid exposure to water or other contaminants. Storage of airbags shall be on a secure flat surface away from high heat source and free of oil, grease, detergent or water. Suppliers of OEM non -deployed airbags shall comply with all relevant procedures.



## ARA Airbag Handling Protocol Inspection Checklist

## **Inspection Protocol**

Suppliers of OEM non-deployed airbags must use an established protocol for inspection of an OEM non-deployed airbag and must perform such inspections on all units prior to sale/installation. **Only units that successfully meet all the requirements may be sold or installed.** 

Inspections must include at a minimum the following:

- The OEM non-deployed airbag supplier must identify, record, and report the donor vehicle information including vehicle year, make, model, VIN and airbag trim color if applicable.
- Airbag module cover must be visually inspected and show no damage including nicks, scrapes, scratches, or outer flaws which might lead to the refinishing of the module.
- Airbag system components must be visually inspected and show no signs of water contamination - including mold, mildew, or water residue. OEM non-deployed airbag use is not recommended if the donor vehicle sustained flood damage and/or any airbag system components exhibit signs of water contamination.
- The airbag module must be inspected and be free of loose parts or foreign objects.
- □ Visual inspection of mechanical fasteners for damage.
- Attached wiring and electrical connectors must be visually inspected and show no corroded, damaged, or abraded wires, terminals or connectors.
- □ The shorting bar, if included, must be visually inspected.

## Selling Airbags on eBay Motors Recall Certification Standards

Iowa Automotive Recyclers receive ARA CAR Certification through the I-CARE (Iowa - Certified Auto Recyclers Environmental) program. The standards are the same in both programs plus I-CARE covers any Iowa only rules pertaining to an Iowa auto recycler. I-CARE and ARA CAR utilize the online CAR Record to track progress and completion.

## **RECALL** Certification

#### 6.01 Is each ROE part entered into the Inventory Management System with a unique ID that provides traceability for the source and sales destination if sold?

The Gold Seal certified facility should enter each ROE part into the Inventory Management System with a unique ID that provides traceability for the source vehicle and sales destination. Parts, including brokered parts, are listed on invoices with the source VIN.

## 6.02 Are ROE Parts listed on invoices with the source VIN?

The Gold Seal certified facility enters each ROE part into the Inventory Management System with a unique ID that provides traceability for the source vehicle and sales destination. Parts, including brokered parts, are listed on invoices with the source VIN.



## 6.03 Are brokered ROE Parts traceable back to their source VIN?

The Gold Seal certified facility enters each ROE part into the Inventory Management System with a unique ID that provides traceability for the source vehicle and sales destination. Parts, including brokered parts, are listed on invoices with the source VIN.

#### 6.04 Does the facility written RECALL policy require that recalled Parts may not be sold, other than to factory authorized collectors, or for litigation purposes?

The Gold Seal certified facility does not sell Recycled Original Equipment (ROE) auto parts that have safety recalls issued by an Original Equipment Manufacturer (OEM) for re-use or repair of another vehicle. Safety recall parts are only sold to factory authorized collectors assuring a documented OEM approved destruction. Recalled parts may also be sold for litigation purposes.

#### 6.05 Does the facility written RECALL policy address how to handle recall notifications from manufacturers?

The Gold Seal certified facility conducts a VIN check for safety system recalls when the vehicle is inventoried. If recalled safety items are found, the recalled part is not entered in inventory for sale or is assigned a recall code and/or is struck as not saleable for reason of recall in the inventory management system. Recalled parts are removed (or destroyed) from the vehicle and processed for scrap or bounty collection. Safety parts known to have recalls such as airbags are also VIN checked for recall at point-of-sale. If a recall exists, then the part is struck as not saleable in the inventory system and processed for scrap or factory authorized collection methods assuring documented OEM-approved destruction techniques. Deploved airbags do not need to be removed to be checked in using the factory authorized collectors.

## Selling Airbags on eBay Motors Recall Certification Standards

#### 6.06 Does the facility written RECALL policy address how to notify any buyers of recalled Parts?

Upon direct notification from the manufacturer, recalled parts that were sold are flagged for a notification letter to the buyer, *as identified by stock number in the sales record.* 

The recall notification letter sent to the customer will be mailed with a delivery confirmation receipt. Delivery receipts will be logged. If a notification letter is returned as undeliverable, an attempt to call the customer at the phone number from the invoice and/or account will be made. This call will be logged. Customer reimbursement and parts replacement will follow the guidelines provided by the vendor for the recalled parts.

#### 6.07 Does the facility written RECALL policy address when to destroy or remove in stock inventory?

The Gold Seal certified facility conducts a VIN check for safety system recalls when the vehicle is inventoried. If recalled safety items are found, the recalled part is not entered in inventory for sale or is assigned a recall code and/or is struck as not saleable for reason of recall in the inventory management system. Recalled parts are removed (or destroyed) from the vehicle and processed for scrap or bounty collection.

## 6.08 Does the facility maintain a written record of all handled recalls and actions taken?

Upon direct notification from the manufacturer, recalled parts that were sold are flagged for a notification letter to the buyer, *as identified by stock number in the sales record.* 

The recall notification letter sent to the customer will be mailed with a delivery confirmation receipt. Delivery receipts will be logged. If a notification letter is returned as undeliverable, an attempt to call the customer at the phone number from the invoice and/or account will be made. This call will be logged. Customer reimbursement and parts replacement will follow the guidelines provided by the vendor for the recalled parts.

# 6.09 Is the ARA Airbag Protocol signed by all Employees responsible for airbag handling at the facility? *Document Upload*

Airbag Handling Protocol should be reviewed, implemented and the document signed by each employee that handles airbags at the facility.

A sample copy of the policy can be downloaded from https://aracertification.com/

**6.10 Regulatory Review** – DOT Training – Shipping of Airbags – Does the site have Documentation of DOT Certification Training for Dangerous Goods shipping provided within the past three years for all Employees Associated with the Shipping of Airbags/ Seatbelt Pretensioners/Hybrid Batteries or DO NOT ship HazMat from facility? *Document Upload* 

This Gold Seal certified facility has documentation, within the past three years of DOT certification training for hazardous materials and dangerous goods shipping for all employees associated with the shipping of airbags, seatbelt pretensioners and hybrid batteries. Even facilities that do not sell airbag or other designated dangerous goods to retail customers must be HazMat certified to ship these parts to recyclers, remanufacturers, and factory authorized collectors.

## 6.11 Does the facility perform point-of-sales recall check for all safety parts such as airbags?

Safety parts known to have recalls such as airbags must be VIN checked for recall at point-of-sale. If a recall exists, then the part is struck as not saleable in the inventory system and processed for scrap or factory authorized collection methods assuring documented OEM-approved destruction techniques. Deployed airbags do not need to be removed to be checked in using the factory authorized collectors. The point-of-sale recall check must be made at the government website: https://vinrcl.safercar.gov/vin/ or https://www.nhtsa.gov/recalls

For ARA Members with login: https://ararecalllookup.nsvrp.org/

## Written Recall Policy Sample https://aracertification.com/recalls

In addition to meeting all the Recall Certification standards found on page 10-11, a certified facility must prepare a written Recall Policy. A sample document is available for download on the guidance webpage. https://aracertification.com/recalls

The template or sample is downloadable in MS Word from the above website and for viewing on page 15 opposite this page. The download version makes it very easy to adapt the language to reflect your facility policy by adding a letterhead and the business name as well as narrating the procedures in place for handling recalled parts.

Each facility policy must at least meet the ARA Recall Certification standards and may go beyond that with specific business practices in place.

The point of setting a standard for recall management is to guide auto recycler on a path to best management practices, uniform processing, part quality assurance and of course limiting legal liability should parts be recalled after the sale.





# ACCURATE



#### BUYERS, PROCESSORS, AND REFINERS OF CATALYTIC CONVERTERS

www.accurateconverter.com (602) 603-2650 Dan@accurateconverter.com

## Written Recall Policy Sample https://aracertification.com/recalls

The following sample written recall policy may be modified to reflect the facility's policies that go beyond the minimum requirement of the Gold Seal program.

### WRITTEN RECALL POLICY sample

*This Gold Seal certified facility* does not sell Recycled Original Equipment (ROE) auto parts that have safety recalls issued by an Original Equipment Manufacturer (OEM) for re-use or repair of another vehicle. Safety recall parts are only sold to factory authorized collectors assuring a documented OEM approved destruction. Recalled parts may also be sold for litigation purposes.

*This Gold Seal certified facility* conducts a VIN check for safety system recalls when the vehicle is inventoried. If recalled safety items are found, the recalled part is not entered in inventory for sale or is assigned a recall code and/or is struck as not saleable for reason of recall in the inventory management system. Recalled parts are removed (or destroyed) from the vehicle and processed for scrap or bounty collection.

Safety parts known to have recalls such as airbags are also VIN checked for recall at point-of-sale. If a recall exists, then the part is struck as not saleable in the inventory system and processed for scrap or factory authorized collection methods assuring documented OEM-approved destruction techniques. Deployed airbags do not need to be removed to be checked in using the factory authorized collectors.

# The point-of-sale recall check must be made at the government website <u>https://vinrcl.safercar.gov/vin/</u> <u>https://www.nhtsa.gov/recalls</u>

For ARA Members with login: https://ararecalllookup.nsvrp.org/

*This Gold Seal certified facility* enters each ROE part into the Inventory Management System with a unique ID that provides traceability for the source and sales destination. Parts, including brokered parts, are listed on invoices with the source VIN.

Upon direct notification from the manufacturer, this Gold Seal certified facility processes recalled parts by correlating the manufacturers recall by VIN to the facility's stock number. All unsold parts are struck from inventory and removed from online listings such as eBay Motors and/or third-party broker sites.

Upon direct notification from the manufacturer, recalled parts that were sold are flagged for a notification letter to the buyer, *as identified by stock number in the sales record.* 

The recall notification letter sent to the customer will be mailed with a delivery confirmation receipt. Delivery receipts will be logged. If a notification letter is returned as undeliverable, an attempt to call the customer at the phone number from the invoice and/or account will be made. This call will be logged. Customer reimbursement and parts replacement will follow the guidelines provided by the vendor for the recalled parts.

*This Gold Seal certified facility* has documentation, within the past three years of DOT certification training for hazardous materials and dangerous goods shipping for all employees associated with the shipping of airbags, seatbelt pretensioners and hybrid batteries. Even facilities that do not sell airbag or other designated dangerous goods to retail customers must be HazMat certified to ship these parts to recyclers, remanufacturers, and factory authorized collectors.

Prior to the pandemic there was an existing driver shortage and occasional congestion at the ports. Carrier capacity was in a relatively good place and carriers were imposing an average of 1-2 annual rate increases. Then came the virus; we saw congestion at the ports and the driver shortage was further compounded by a rash of driver retirements. There were abundant embargoes and terminal closures. There was more interlining between carriers and freight was being moved on the rail without being told. In addition, there was a dramatic increase in home delivery putting pressure on LTL and small parcel carriers. Carriers started to impose 4-5 rate increases, simply because they could.

**The Good News** For your 2023 freight budget, there is both good and bad news...

First the good news. There are signs that rates are coming down. Rates for ocean containers are coming down from their all-time highs over the past two years. There are signs that motor carriers are being less aggressive when imposing higher and more frequent rate increases. We've also seen an inversion in spot market rates versus contract rates in the truckload sector. This presents an opportunity for shippers to work with carriers to introduce changes that could lower carrier costs and help reduce rates.

**Now for the Bad News** Shippers can expect to see that diesel prices will remain high in 2023.

On the West Coast Ports, there is still no agreement on a contract between the International Longshore and Warehouse Union and the Pacific Maritime Association. This contract expired mid-summer and while the ports are continuing to operate, a new contract will certainly bring a negative impact to freights costs in 2023.

In addition to this, the railroads and their unions have not yet completed their contract negotiations either and the Presidential Emergency Board has a



www.UnitedCatalystCorporation.com

100 Industrial Blvd. | Fountain Inn, SC 29644 | 864.834.2003

solution that calls for increased labor costs of 22% over the next five years.

If you think that won't affect you because you don't have rail shipments – think again. These increased costs will be reflected in higher intermodal rates and will impact both LTL and parcel shipments touched by intermodal carriers.

And as usual, FedEx and UPS continue to increase their rates and USPS will undoubtedly follow suit. If you're wondering what to expect and how to budget accordingly – it's highly likely that your 2023 freight costs will increase by 7-11%.

**So - what can be done about it?** There are several recommendations we'd like to make and if you implement a handful of them, you can offset these projected increases and pick up even more savings.

Accuracy is the Key Carriers are imposing more penalties than ever before so it's imperative that you enter accurate weights, classes and NMFC codes. Almost every shipment is spot-checked with approximately 65% of invoices not matching the original quotes. DON'T GIVE CARRIERS A REASON TO RAISE AN EXCEPTION.

**Get Your Scale Certified** If you don't have a certified freight scale, then it's time you get one! Take a photo of the freight on the scale with the digital reading in the picture and keep it on file. Keep a copy of the most recent scale certificate on hand so when it comes time to fight a reweigh, you'll have the ammunition and proof.

**Keep a Carrier Scorecard** It seems as if nothing is picking up & delivering on time these days, but some carriers are still much better than others. Keep a carrier scorecard that tracks performance, exception ratios and accuracy in billing and soon you start to notice "repeat offenders" indicating it is time to explore other options.

## DOING BUSINESS WITH INSURANCE ADJUSTERS?

Since 1979 the **Casualty Adjuster's Guide of Iowa/Nebraska** has been and continues to be distributed, FREE of charge, to all identified claims managers, company adjusters and claims handlers in Iowa and Nebraska.

For targeted ADVERTISING that works all year One Ad = PRINT + WEB + SMARTPHONE

Contact Paul Lorang, Publisher Phone: 507-215-2687 paull@cagworld.com www.cagworld.com









Waterloo Auto Parts has been providing quality used, new and rebuilt parts for our customers since 1980. Our company motto "We'll Track It Down" holds strong in everything we do. We make every effort to find your part, no matter how small. We are able to locate used and new auto and truck parts at a reasonable price. We pride ourselves on quality, on-time delivery and customer service for every customer every time.

WATERLOOAUTOPARTS.COM

And what to do about it...

#### Associate Members of IAR

Alter Metal Recycling Des Moines, IA www.altertrading.com

Auto Data Direct. Inc. Tallahassee, FL www.add123.com

Bank Iowa Insurance LLC Waterloo, IA www.bankiowainsurance.com

Car-Part.com Ft Wright, KY www.car-part.com

Casualty Adjuster's Guide of Iowa/Nebraska Waseca, MN www.cagworld.com

EZ Crusher Annandale, MN www.EZCrusher.com

Holiday Wrecker Service, Inc. Tiffin, IA www.holidaywreckerandcrane.com

Hollander Plymouth, MN www.HollanderParts.com

Hotlines, Inc. Council Bluffs, IA www.partshotlines.com

IIADA West Branch. IA www.iowaiada.com



Issue A Harmonized Routing Guide I can cite numerous examples of solefacility businesses that have more than one shipping employee each doing things in a different way and many more examples of multi-facility businesses where each location's shipping manager is thinking and acting independently. A formal routing guide is a or set of instructions (or bestpractices) will get your entire team shipping working harmoniously. It will also take most of the excuses out from under your "bad-actors" and help ward -off that slippery sales rep who may be giving them assorted "goodies" behind the scenes.

Get Your Inbound Freight Under Control If your inbound freight is unpoliced and not controlled by you, the freight is most likely being marked up by 25-35%, leaving you holding the bag. Routing instructions can be issued to your vendors so they are mandated to move your inbound freight to you on your own platform, using your negotiated rates, allowing you to rest-assured in knowing that they will never mark up a pound of your freight again.

## Safety Subscription EMAIL SUE SCHAULS AT SCHAULS3@MCHSI.COM

Monthly Safety Subscription for employee training material that meets your OSHA and CAR certification requirements. Each month you receive an email loaded with automotive specific training material to make your Safety Program easy!



CALL SUE NOW TO SUBSCRIBE 319-290-7843 ONLY \$279 PER YEAR!

And what to do about it ...

Partner with a Reputable 3PL (third Part logistics company) And finally, partner with a reputable 3PL - preferably on that will provide an extensible software platform that will allow you to access competitive rates from literally dozens of carrier companies and load your own direct carrier contracts independently.

A solid rep from a reputable 3rd party logistics company (3PL) will allow you to implement all of the above stated initiatives; afford you abundant carrier options and manage all of your freight on one singular platform and review one singular report. Remember - visibility and velocity bring value!

**ABOUT THE AUTHOR** Steven P. Haas serves as Vice President of Marketing and Sales with Freight Partners Group. Steve has over twenty-five years' experience within the transportation and logistics arena.



He serves as an adjunct professor FREIGHT for several noteworthy educationa PARTNERS institutions and as an advisor and board member for a variety of asfor several noteworthy educational board member for a variety of associations within the automotive, heavy-duty truck, heavy duty

Moving the supply chain the way you need it moved ... equipment and ag equipment in-

dustries. To request a free set-up on the FPG freight platform and access to FPG's smart shipper solution suite you may contact him at 702-425-3109 or online at shaas@freightpartnersgroup.com

Freight Partners Group provides truckload, less-than-truckload (LTL) and small parcel services along with unrivaled advocacy services within the shipping and logistics industry. FPG partners with associations to bring value to their members and in turn partners with those members to eliminate complexities and costs. For more information about Freight Partners Group and/or to request set up on their EZ-SHIP multi-carrier shipping platform visit their web site at www.freightpartnersgroup.com

#### Associate Members of IAR

Legend Smelting & Recycling Joliet. IL www.LegendSmelting.com

> LKQ Corporation Chicago, IL www.LKQCorp.com

> > LMC Insurance Des Moines, IA www.Imcins.com

Nordstrom's Automotive, Inc. Garretson, SD www.nordstromsauto.com

> OverBuilt. Inc. Huron, SD www.Overbuilt.com

> > Sheetz Towing Evansdale, IA

Shine Bros. Corp. Spencer, IA www.shinebros.com

Sioux City Compressed Steel Sioux City, IA www.CompressedSteel.com

United Catalyst Corp Greenville, SC UnitedCatalystCorporation.com



Page 17

## Industry News

## Mark Your Calendar!

## ARA ANNUAL CONVENTION & EXPO

## • KANSAS CITY • OCTOBER 12-14, 2023

Enjoy the beautiful accommodations at the Sheraton Kansas City Hotel at Crown Center 2345 McGee Street Kansas City, MO 64108 816.841.1000 Sheratonkansascityhotel.com Stay tuned for reservations link to take advantage of the ARA Discount! https://www.a-r-a.org/





Small enough to know you, Large enough to serve you.

## Call us for top scrap prices on:

- 🗹 Car Bodies
- Alum. Auto Wheels
- Radiators
- Alternators
- 🕑 Starters
- Harness Wire
- & all other scrap metal

## 800-262-5579 712-262-5579 Cale Hermiston ext 114

Mike Mowery ext 123 Mike Wycoff ext 121 225 10th Avenue SE Spencer, IA 51301 www.shinebros.com







Sue Schauls Iowa Auto Recyclers 204 Alta Vista Avenue Waterloo, Iowa 50703

